



Aging & Disability Resource Center of Pierce County



412 W. Kinne St.
P.O. Box 540
Ellsworth, WI 54011

**(715) 273-6780 or
Toll Free 1-877-273-0804**

The Aging & Disability Resource Center
is a unit of Pierce County
Human Services





Aging & Disability Resource Center of Pierce County

MISSION STATEMENT

The purpose of the Aging & Disability
Resource Center is to empower &
support older adults, people who
have a disability and their families by
serving as a central source of advocacy,
information, assistance, support and
access to community resources.



Aging & Disability Resource Center of Pierce County

KEY SERVICES

- ◆ Information & Assistance/Options Counseling
- ◆ Elderly & Disability Benefit Specialist Programs
- ◆ Senior Dining Program
- ◆ Home Delivered Meals & Liquid Supplement
- ◆ Volunteer Medical Transportation Program
- ◆ Specialized Van Transportation
- ◆ Family Caregiver Support Program
- ◆ Elderly and Adults at Risk of Abuse Services
- ◆ Monthly Newsletter

Please take a few moments to look inside and learn more about each of these Aging & Disability Resource Center Services.



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ELDERLY BENEFIT SPECIALIST PROGRAM

The **Elderly Benefit Specialist** (EBS) is a trained Paralegal that provides advocacy and assistance to Pierce County residents 60 years and older under the supervision of the Coalition of Wisconsin Aging Groups Elder Law Center.

The Elderly Benefit Specialist provides information and assistance regarding Social Security, Supplemental Security Income, Medicare (Part A, B, C & D and Supplemental Insurance), Medicaid and all other public benefits, as well as assistance with grievances and appeals when necessary.

The **Elderly Benefit Specialist** works closely with Information and Assistance, options counseling, and other **Aging & Disability Resource Center** services.

There is no fee for Benefit Specialist services.

*To arrange an appointment with the **Elderly Benefit Specialist**, please call Monday through Friday, 8:00 a.m.-5:00 p.m..*

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DISABILITY BENEFIT SPECIALIST PROGRAM

The **Disability Benefit Specialist** (DBS) is a trained Paralegal that provides services to people ages 18 to 59 with physical disabilities, developmental disabilities, mental illness and substance use disorders under the direction of the Program Attorneys at Disability Rights Wisconsin.

The **Disability Benefit Specialist** provides information about public and private benefit programs including assistance with application and appeal procedures.

The **Disability Benefit Specialist** works closely with information and assistance, options counseling, and other **Aging & Disability Resource Center** services.

There is no fee for Disability Benefit Services.

*To arrange an appointment with the **Disability Benefit Specialist** (DBS), please call Monday through Friday, 8:00 a.m. – 5:00 p.m*

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INFORMATION & ASSISTANCE & OPTIONS COUNSELING

Information and Assistance (I & A) Specialists serve persons age 18 and older.

I & A Specialists/Options Counselors are Certified Wisconsin Social Workers who are available to provide accurate and unbiased information related to aging or living with a disability.

I & A Specialists/Options Counselors assist the public to plan for long and short term care needs and provide current information about local, regional, and State resources to meet the care needs of callers and their friends or family members.

I & A Specialists/Options Counselors help eligible persons enroll in long term care programs available through the State of Wisconsin. Eligibility determinations for publicly funded programs are completed when requested, and objective information to help you plan your own care and consider how to best spend your personal resources is provided.

This is a free and confidential service, available during office hours. Walk-ins are also welcome.

*To access these services, please contact an **Information & Assistance Specialist** at: **Aging & Disability Resource Center**
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ELDERLY and ADULTS AT RISK OF ABUSE

Adults-at-Risk Definitions

Adult at Risk, as defined in Wis. Stat. § 55.043(1e), means any adult who has a physical or mental condition that substantially impairs his or her ability to care for his or her needs and who has experienced, is currently experiencing, or is at risk of experiencing abuse, neglect, self-neglect, or financial exploitation.

Elder Adult at Risk, as defined in Wis. Stat. § 46.90(br), means any person age 60 or older who has experienced, is currently experiencing, or is at risk of experiencing abuse, neglect, self-neglect, or financial exploitation.

To report **Adults or Elder Adults at Risk of Abuse**, call the ADRC at:

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To make a referral after hours, or in the event of an emergency, dial 911 and ask to talk to a **social worker on call**.



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SENIOR DINING SERVICES

The **Aging & Disability Resource Center Nutrition Program** provides a nutritionally balanced hot meal and place to socialize. There are locations across Pierce County. We are funded by Federal and State funds along with individual donations. The nutrition sites are open to persons 60 and older and their spouse regardless of age. Suggested donation is \$3.75 per meal. Six senior dining nutrition sites are available.

Bay City Site

W6891 Main St., Bay City, WI 54723

594-3639

Serves

Tuesday & Thursday

Prescott Site

1531 James St., Prescott, WI 54021

262-5195

Serves

Monday – Friday

Ellsworth Site

312 W. Main St., Ellsworth, WI 54011

273-5873

Serves

Monday – Thursday
(Home-delivered Mon-Fri)

River Falls Site

119 Union St., River Falls, WI 54022

425-9932

Serves

Monday – Thursday
(Home-delivered Mon-Fri)

Plum City Site

505 Main St., Plum City, WI 54761

647-2375

Serves

Monday & Wednesday

Spring Valley Site

242 S. McKay St., Spring Valley, WI 54767

778-5790

Serves

Monday – Thursday



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HOME DELIVERED MEALS

The **Home Delivered Meals** program provides a hot, nutritious meal to persons who are: aged 60 and over and are unable to prepare adequate meals on their own, and are temporarily or permanently homebound. Persons are referred by social workers, public health nurses, doctors, family members, friends or self. Meals are provided on a short or long term basis. Short term meals are typically provided for those recovering from surgery or illness.

Anyone who receives this service is asked to contribute toward the cost of the meal. Contributions are confidential and no one will be denied because of their inability to pay. Donation request is \$4.00 per meal.

Ensure Plus liquid supplement is available for persons unable to maintain a stable weight.

To get started, contact:

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VOLUNTEER MEDICAL TRANSPORTATION

This program provides door to door transportation, to medical appointments only, for persons who are age 60 and older. The program is designed for those individuals who need minimal assistance but are no longer able to drive to medical appointments within or outside of Pierce County. Volunteer drivers use their own vehicles to take individuals to medical appointments. Drivers are reimbursed by the **Aging & Disability Resource Center** for the mileage accrued during the transport. Individuals will be asked to donate what they are able to afford to help defray those reimbursement costs.

Basic hours of operation are Monday-Friday, 8:00 a.m. to 5:00 p.m. Participants must call 715-273-6780 or 1-877-273-0804 to schedule rides with as much advanced notice as possible..

*For more information on this service, please contact the **Volunteer Medical Transportation Program** at:*

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SPECIALIZED VAN TRANSPORTATION

The purpose of the **Specialized Van Transportation** program is to provide transportation to persons 60 & older and to persons with disabilities, or the spouses of either. The general public may ride on a "space available" basis.

Requests for service are made by contacting the ADRC at (715) 273-6780. The receptionist will discuss your transportation needs and the best option to meet those needs. Van service options vary by community. Requests for van service should be made 24-48 hours in advance if possible. A donation of \$1.00 per one-way in-town trip is suggested.

*The **Aging & Disability Resource Center** contracts with the **Shared Ride Taxi** to provide subsidized transportation within the city of River Falls. To schedule a ride call the **River Falls Ride Share Taxi** at 715-425-0900.*

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FAMILY CAREGIVER SUPPORT PROGRAM

The **National Family Caregiver Support Program** offers a variety of services to support caregivers. This includes information and assistance, caregiver support, education, support groups, respite care services, other supplement services and an annual Caregiver Conference.

Funding for respite care, education, or equipment may be available through the **Alzheimer's Family Caregiver Support Program** if individuals meet the financial eligibility requirements.

MONTHLY NEWSLETTER

An informational newsletter is mailed and distributed on a monthly basis to increase public awareness of services, activities and area resources. To get on the mailing list for a low cost donation of \$3.00 per year please call (715)273-6780.

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FOOD SHELF

Plum City

Evangelical Church

501 1st St., Plum City, WI 54761

1st Thursday of the Month 9:00 am – 4:00 pm

3rd Thursday of the Month 3:00 pm – 8:00 pm

647-4301

Ellsworth

Lower Level - Village Hall Bldg

130 N. Chestnut St., Ellsworth, WI 54011

Monday-Friday 9:30 am – 12 noon

Wednesday 4:00 pm – 6:00 pm

273-6643

River Falls

Ezekiel Lutheran Church

202 2nd St., River Falls, WI 54022

Monday 10:00 am – 12 noon & 6:30 pm – 8:00 pm

Closed Tuesday

Wednesday 1:00 pm – 5:00 pm

Thursday 6:30 pm – 8:00 pm

Friday & Saturday 10:00 am – 12 noon

425-8294

Prescott

Old Jacques Seed Corn Bldg.

713 Canton St., Prescott, WI 54021

Thursday 9:00 am – 11:30 am & 2:00 pm – 6:30 pm

262-4143



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800 INFORMATION NUMBERS

AARP	800-523-5800
American Cancer Society	800-227-2345
American Diabetes Association	800-232-3472
American Liver/Hepatitis Foundation	800-223-0179
American Parkinson's Disease Association	800-223-2732
Arthritis Foundation	800-283-7800
Cancer Information	800-422-6237
CVTC Dental Clinic	715-235-1573
Health Insurance Risk Sharing Plan	800-828-4777
Medicare – Part A	800-242-9030
Medicare (<i>general information</i>)	800-633-4227
Medigap Hotline	800-242-1060
Pierce County Public Health	
<i>(including Flu shots, foot care clinics and mammograms)</i>	
<i>For low income women under 65)</i>	800-273-6755
Living Bank-Organ Donations	800-528-2971
<i>(www.livingbank.org)</i>	
Lung Line	800-222-5864
National Health Information Center	800-336-4797
National Kidney Foundation	800-622-9010
Smoking Cessation-Call the Wisconsin	
Tobacco Quit Line for Local Programming	877-270-7867
Vacation & Recreation Information	800-372-2737
Winter Roads	800-372-2737
WI Council on Problem Gambling	800-426-2535
West Cap	800-606-9227
Wisconsin Diabetic Association	888-232-8631



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OUTREACH SERVICES

Support groups for: **Alzheimer's Awareness** and **Caregiver Club** meet monthly. Each group is free, open and confidential. Family and friends are invited. Peer to peer support is also available. Call the ADRC at 715-273-6780 or 1-877-273-0804 for details.

ADAPTIVE TECHNOLOGY KIT

A resource for products and equipment used to maintain or improve the functional capabilities of people with disabilities. Staff may provide a demonstration of the kit to groups and individuals who may benefit from the products.

FOOT CARE CLINIC AND BLOOD PRESSURE SCREENING

Foot Care Clinics and Blood Pressure Screenings are available at the local Senior Centers. Call the ADRC at 715-273-6780 or 1-877-273-0804 for details.

SOCIAL SECURITY

Representatives available the 4th Wednesday of the month from 9:30-12:30 at the River Falls Library.

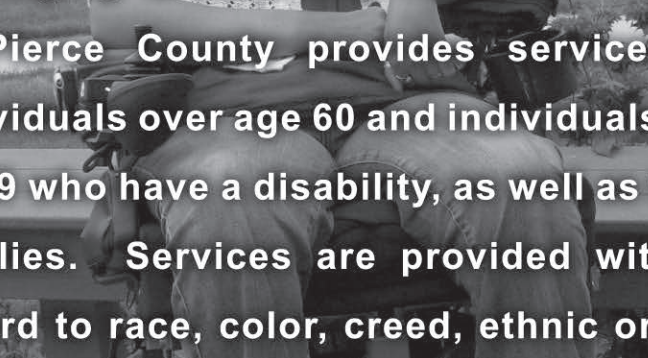
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The Aging & Disability Resource Center of Pierce County provides services to individuals over age 60 and individuals age 18-59 who have a disability, as well as their families. Services are provided without regard to race, color, creed, ethnic origin, religion or income level.

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